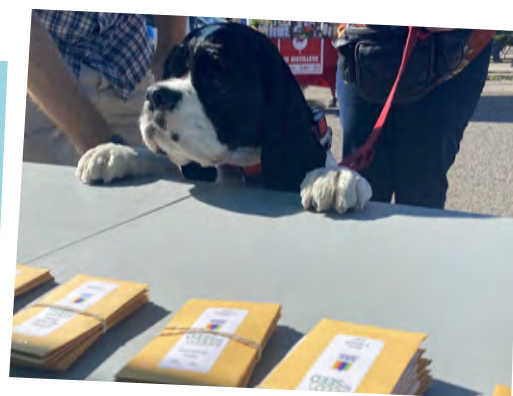




ANNUAL REPORT

217,750 in person visits
virtual visits **347,066**

45,086 active
cardholders



1,331
programs
24,609
attendees

items
borrowed **502,740**

NEW this year

Fine Free on January 1

New collections: Outdoor equipment

Living Library: Outside the Box / Living with Autism

Partnered with The Canadian Library to host a micro gallery at the Victoria Avenue Library.

The art installation is a memorial to all Missing and Murdered Indigenous Women, Girls and Children.

20,914 questions
answered

WIFI
sessions **34,055**

24,362 computer
sessions



ANNUAL REPORT

LIBRARY board

Anne Andres-Jones, Chair	Barb Ness
John Anstruther, Vice Chair	Dinesh S. Parakh
Councillor Lori Lococo	Tim Tredwell
Kevin Letourneau	Kathy Tsiantoulas



STAFF milestones

20 years	Diana MacDonald	15 years	Ana Mancini
15 years	Kathy Albers	10 years	Maryam Garshasbi
5 years	Laura Chadwick	5 years	Alison Pierson

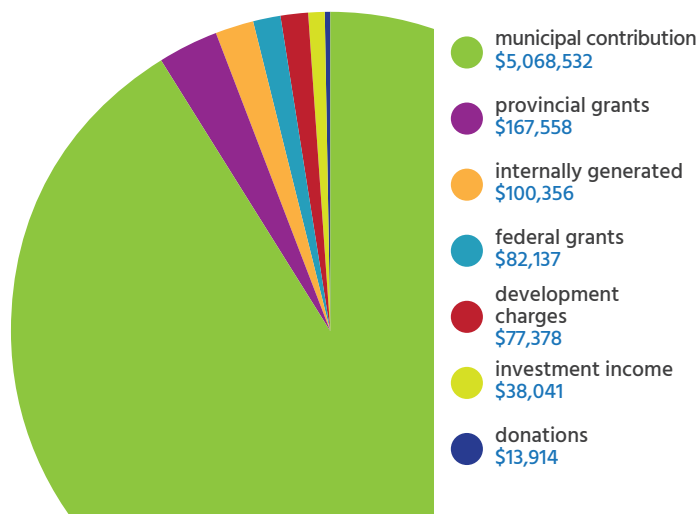
RETIREMENTS

Robert Bedore Donna Bedore

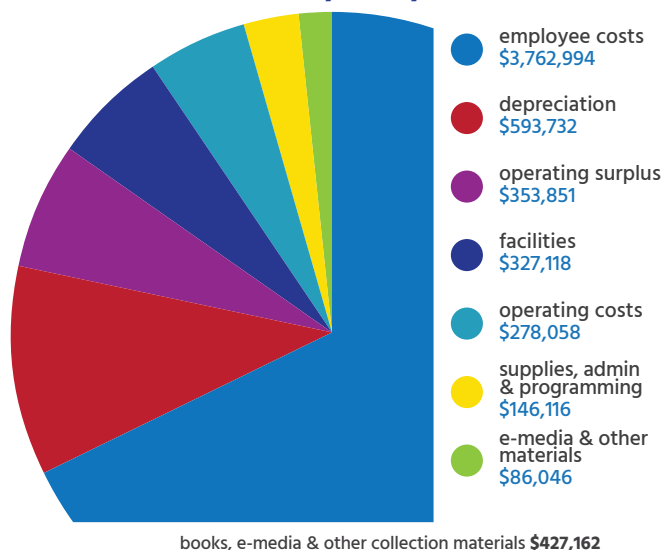
MAJOR GIFTS

McCall MacBain Foundation **\$200,000** (deferred revenue)
First installment

REVENUE \$5,547,916 TOTAL



EXPENSES \$5,547,916 TOTAL



books, e-media & other collection materials **\$427,162**