

For Immediate Release: 10/18/2021

## Niagara Falls Public Library Launches New Mobile Library Services Van

**Niagara Falls, ON:** This fall, you might notice a brand new Dodge Caravan cruising the streets of Niagara Falls, shiny white and emblazoned with a friendly multi-coloured logo. Say hello to the Niagara Falls Public Library's new mobile outreach services vehicle.

"The Library has been doing community outreach for years," says Niagara Falls Public Library CEO Alicia Subnaik Kilgour. "The new van will make it easier for us to continue getting out into the community, to connect with our community where they are. The van allows us to expand services and reduce barriers to access."

With its bright colour scheme, the new van is certainly hard to miss. Its distinct profile will make it more visible to the community outreach work the Niagara Falls Public Library does on a daily basis. This includes delivery of library materials directly to the doorsteps of those who are homebound, visits to city pools and parks that have kept school-aged children engaged with reading and activities throughout the summer, visits to retirement homes, schools, community events and more.

"It's about breaking down barriers to access," says Subnaik Kilgour. "We strive to create as many opportunities as we can to offer library services to members of our community who might never, or might not be able to, set foot in one of our library locations."

The four Niagara Falls Public Library locations are Victoria Avenue Library downtown, Stamford Centre Library at Town & Country Plaza, Community Centre Library at MacBain Community Centre, and Chippawa Library. After intermittent closures due to COVID-19, all are now open for capacity-limited service, with the exception of Stamford Centre, which is undergoing an extensive renovation and expansion and is only open for Take & Go Holds Pick Up.

With the limitations on physical capacity at the four branches, digital library use has increased significantly over the course of the pandemic, with more library users than ever turning to eBooks, eAudiobooks and eMagazines, as well as accessing the library's many freely-available online resources.

"Niagara Falls Public Library has a lot to offer," says Subnaik Kilgour. "A major challenge we face is helping our community to become better aware of all of the materials, resources and services they're able to access for free through us. That's another reason we do outreach."

So the next time you're out and about, keep an eye out for the Niagara Falls Public Library's mobile outreach vehicle and, if you happen to see it, don't forget to wave hello to the friendly staff inside.



The Niagara Falls Public Library is a free, inclusive community space open to all. Residents of the City of Niagara Falls are invited to register for a free library card to access all of our resources, both physical and digital. The Niagara Falls Public Library dates back to 1878, and today has four library locations serving the City of Niagara Falls - Victoria Avenue Library, Stamford Centre Library, Community Centre Library and Chippawa Library. Please visit our website at my.nflibrary.ca for more information.

## FOR MORE INFORMATION:

Laura Martin, Manager, Community Development & Programming, Niagara Falls Public Library 4848 Victoria Avenue, Niagara Falls, ON L2E 4C5, (905) 356-8080 ext.237, Imartin@nflibrary.ca